



BOOKING CONDITIONS

These conditions accompany our booking form which should be completed and sent with the relevant payment to:

Travel In Depth, 11b Market Street, Buxton, Derbyshire SK17 6JY
t 01298 73780 e info@travel-indepth.co.uk www.travel-indepth.co.uk

Please read these booking conditions carefully before booking.

Price

The price of your holiday includes all services as specified in your itinerary. Unless specified, it does not include: certain departure taxes, visa fees, the costs of meals and services not specified in the itinerary, expenses of a personal nature and travel insurance.

Surcharges and exchange rates

Until full and final payment is made, the price of your holiday is subject to change due to unfavourable price changes in fuel, government or airline imposed charges or fluctuation in currency exchange rates. When your booking is confirmed we will advise you of the rate of exchange used to calculate your holiday cost. 56 days before departure we will contact you to advise you of the final balance based on the exchange rate at that time. The exchange rate can be secured at any time by making full payment. Exchange rates are calculated at a level that is 2.5% below the market rates shown on www.xe.com.

Deposit and final payment

To confirm and secure your booking, we will ask that you send a deposit amounting to, at most, 30% of the total holiday cost with the booking form. The balance of the total holiday cost is due 42 days (6 weeks) before departure.

Airline booking and ticketing conditions may require that the flight component of your holiday is payable soon after or at the time of booking. This may be in addition to the deposit previously mentioned. Airline conditions often do not permit refunds or changes to bookings once tickets have been issued. In such cases, the respective airline terms and conditions will take effect over our own booking terms and conditions in respect of the flight component.

Payment can be made by cheque, bank transfer, debit card or credit card. Cheques should be made payable to Travel In Depth. Bank sort code: 30-99-65. Bank account number: 00930044. Bank account name: Travel In Depth. Payment by Visa, MasterCard and American Express will incur a 1.6% surcharge. There is no surcharge for debit card payments.

Cancellation by you

Cancellations must be advised in writing and the cancellation will take effect from the date we receive this written confirmation. The following cancellation charges will apply:

Prior to 56 days	loss of deposit	27-7 days	90% of total holiday cost
55-42 days	50% of total holiday cost	Less than 7 days	100% of total holiday cost
41-28 days	75% of total holiday cost		

Your Financial Protection

When you buy an ATOL protected air holiday package from us you will receive a Confirmation Invoice from us confirming your arrangements and your protection under our Air Travel Organiser's Licence number 6216. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. Please ask us to confirm what protection may apply to your booking.

Changes made by us

We reserve the right to alter arrangements and itineraries due to factors beyond our control or when we consider it to be in the best interest of our clients. You will be informed of any changes as soon as possible.

Changes made by you before travel

Please advise us of any special requests at the time of booking. These may include dietary or medical requests, airline seat requests or preferred bedding configuration at your accommodation. Changes to your arrangements after booking are sometimes possible and we will endeavour to assist you with making such changes. In some cases these changes may incur additional expense. Changes to your flight arrangements will be subject to the terms and conditions of the respective airlines and in many cases, changes will not be possible or will incur additional expense.

Changes made by you after travel

The cost of your holiday includes flights, accommodation and services as specified. Refunds cannot be given by us for any arrangements that are not used. Where appropriate we will attempt to obtain refunds from the relevant service provider.

Travel insurance

It is a condition of booking that you take out adequate travel insurance. If you are not arranging insurance through us please provide details of your insurance provider on your booking form.

Risk and liability

It should be understood that some tours and wilderness safaris and activities may be potentially hazardous and involve a degree of risk or discomfort. We do not accept any liability for loss, damage, injury, expense, delay or inconvenience howsoever caused. We also do not accept any liability for factors which may adversely affect your holiday which are beyond our control. This may include but not be limited to adverse weather, natural disaster, civil unrest or the service provided by and actions of airlines and land based service providers including accommodation, car hire, coach, train, ferry and sightseeing tour operators.

